

# Skip Bins Brisbane Group Pty Ltd

## t/a Handybin Waste Services & Big Bins

### Operational Guidelines - 2018

We want to see that you get great value from the use of our bins. To ensure that this happens we suggest spending a small amount of time packing bins properly. Simply throwing items in leads to excess 'air' holes and 'spaces' between the items you are placing in the bin. Take the time to get the best value from the bin by cutting tree branches smaller and break down items such as old furniture etc. and packing items into the bin to eliminate air spaces will ensure that you get great value for money.

#### In addition to this we suggest

- Items are not placed above the top rail of the bin.
- Take note of the loading signs stenciled on the bin (they are there for safety reasons).
- Ensure items are not protruding from the parameters of the bin as this will affect our ability to lift the bin back onto the truck safely.
- Think about how to pack the bin the best way.
- Break down larger items and fill in spaces between items.
- If you have heavy items consider booking a [Skip Bins with a Door](#).
- Please take note of the [Prohibited Waste Types](#)



#### For safety reasons please take note of the following

- Access & Placement – we assure you of our care and attention when we enter your property or work site. If there are any issues (i.e. major traffic road, overhead wires etc.) which may affect our ability to deliver a bin it is your responsibility to bring this to our attention. For safety reasons, we require minimum of one metre of clearance from both sides of our vehicles and adequate overhead clearance to operate our equipment. It is the responsibility of the client to determine the suitability of the chosen area for placement. It must be suitable for the location of the skip bin and have clear and easy access for drop off and pick up.
- The location must also be able to bear the weight of the vehicle and the fully loaded skip bin.
- Skips bins are inherently heavy so some movement may occur as we place down and pick up a bin. It is possible that some minor marks may occur on some surfaces.
- Whilst we will attempt to place a bin in a location under your instruction, if access is limited and damage occurs (above or below ground) to your property or work site we cannot be held responsible.
- We are not allowed to place bins on roadways however we can place them onto nature strips depending on local Council Guideline/Bylaws.
- Do not move or relocate bins once we have placed them on the ground as we may not be able to retrieve the bin safely.
- Please ensure access to the bin is available once the bin is ready to pick up.
- Do not place regulated waste items into the bin i.e. asbestos, tyres, liquids etc.
- If you are placing heavy items such as dirt, concrete or bricks in the bin please be aware that larger bins do have weight restrictions.
- A bin is considered overfull when it can no longer be lifted or carried legally and safely. If you are unsure [contact our office](#) or go to our [FAQ Page](#).
- For more information on loading of heavy waste read the '[Guidelines for Heavy Materials](#)'
- Overfilling bins is a safety issue. In the event that a bin is overfull, we reserve the right to unload the excess rubbish. If however we are unable to do this within a few minutes we will leave the bin onsite. You will be required to re-book the pickup once the bin meets the guidelines. In some cases you may be charged an additional trip. If you are unsure [contact our office](#). If you are unsure [contact our office](#).
- For more detail on our policies relating to the use and care of our bins please refer to our '[Terms & Conditions of Hire](#)', [Guidelines & FAQ](#) on our website.

*We have been providing great service since 1993 and are committed to continually providing reliability, dependability and great service to our customers for years to come!"*